Owner’s Manual
Model: EM229

In the box
- Bluetooth Headset
- Owner’s Manual
- Silicone cushions
- USB cable
- Car Charger
- Earhook

Power Switch
- (Green = ON, Red = OFF)

Call button
Answer/end call

Charging socket
Indicator light

Volume up
(Press 3 seconds to redial)

Volume down
Microphone

USB charging cable
AC charger

Easy Pairing
(First time pairing only)
Please read through this section before tuning the device on.

This Bluetooth headset has an "Easy Pairing" feature which sets the headset to Pairing Mode the first time the power switch is turned on.

1. Make sure the Bluetooth Headset is within 3 feet of your mobile phone or Bluetooth enabled device.

2. Set the (Power) switch to the ON position. The indicator light should be flashing RED and BLUE alternately, indicating the headset is in Pairing Mode and ready to connect to your Bluetooth enabled device.

3. Continue to "Manual Pairing" step 5 shown below.

Note: Manual Pairing
If the first time pairing was unsuccessful or for future pairing, you will need to manually pair the headset to your Bluetooth enabled device (see "Manual Pairing" below).

Manual Pairing
1. Make sure the Bluetooth Headset is within 3 feet of your mobile phone or Bluetooth enabled device.

2. Set the (Power) switch to the ON position.

3. Press and HOLD the Call button until the indicator flashes RED and BLUE alternately.

4. The headset is now in Pairing Mode and is ready to connect to your mobile phone or Bluetooth enabled device.

5. When the second phone finds the headset, confirm by selecting EM229 from the list.

6. Enter passcode "0000" when prompted by the phone.

7. The headset is now in Pairing Mode and is ready to connect to your second mobile phone.

8. Set your second mobile phone to search for Bluetooth devices.

9. When attempting to reconnect the headset to your mobile phone, you may see the message below and your mobile phone will prompt you to accept the connection request to the EM229 headset, and an option not to ask this again. Please accept the connection, and if you select "Don't ask this again", your phone will automatically accept future connection requests from the headset.

Pairing a second phone (Multi-Link)
1. Make sure the headset is turned ON and connected to the first phone.

2. Press and HOLD the (Volume Down) button for 3 seconds or until the headset’s indicator light flashes RED and BLUE alternately.

3. The headset is now in Pairing Mode and is ready to connect to your second mobile phone.

4. Set your second mobile phone to search for Bluetooth devices.

5. When the second phone finds the headset, confirm by selecting EM229 from the list.

6. Enter passcode "0000" when prompted by the second phone.

OR depending on which model mobile phone you are trying to connect the headset to, it may not be necessary to enter a passcode and the following message or similar may appear on your phone’s display.

Select “Pair” to complete the pairing process.

7. Your mobile phone will confirm that the pairing process was completed. Select “Yes” to connect the headset to your second mobile phone. If the pairing was successful, the headset’s indicator light turns to standby mode and flashes once every three seconds.

8. After pairing the second phone, by default the first phone will be disconnected from the headset. Enter the first phone’s Bluetooth settings screen and connect it to the headset. Both phones should now be connected to the headset.

Switching calls between two connected phones
1. While on a call with one phone and the second phone rings with an incoming call, press and HOLD the (Volume Up) button briefly to answer the 2nd call and place the first phone on hold.

2. Press and HOLD (Volume Up) button briefly to switch between the two phones and place the current phone on hold.

3. To hang up the current call, press the (Call) button. The headset will end the current call and connect you to the other phone which was placed on hold.

4. To end that call, press the (End) key on your phone.

Drive Safe
Driving while talking on your mobile phone is dangerous, and illegal in many states.

Check local laws regarding the use of a mobile handset and wireless headset while driving. If you use the Bluetooth Headset while driving, ensure your attention and focus remains on your driving.

Please use your mobile phone, and our product responsibly while driving!

NOTE: The screenshots above are typical of many Bluetooth enabled phones in the market today, and are used to assist in the explanation of the pairing process. Your mobile phones or Bluetooth enabled device’s interface and interaction with the headset may be slightly different from the illustrations shown.

NOTE: This headset is capable of pairing to two mobile phones at the same time.

Indicators Light
- LED indicator light shuts off when the headset is over before using a mobile phone.

CAUTION: Although this device enables drivers to conduct handsfree conversations, it is still safer to pull over before using a mobile phone. Always keep your full attention on your driving.
Troubleshooting tips

I cannot get the headset into Pairing Mode.

- Make sure the headset is turned on before beginning the pairing process (the headset is in pairing mode when you turn it on for the first time).
- If you are not pairing for the first time or for manual pairing, press and HOLD the [Call] button until the indicator light flashes RED and BLUE alternately.

My mobile phone cannot pair with the headset.

- Make sure that you fully charged the headset before pairing.
- Keep the headset and mobile phone within 3 feet of each other during the pairing process.
- Check that your phone’s Bluetooth feature is turned ON.
- Try removing the battery from your mobile phone for 5 minutes.
- Place the battery back in the phone, power it on, and retry the pairing process (see “Manual Pairing”).
- Try repeating the pairing process, see “Manual pairing”.

After successfully pairing my mobile phone and headset, when I turn off the phone and turn it on again, the headset did not automatically reconnect.

- Try turning the headset OFF, and then turn it ON again.
- Many mobile phones have an auto reconnect option when first attempting to reconnect to a newly paired Bluetooth device. Make sure you accept this option, so that the headset automatically reconnects to your mobile phone; check the user guide of your mobile phone for more information regarding this option.
- Try unpairing the headset from your phone, and repeat the pairing procedure.

I hear distortion, and the sound quality is poor.

- For the best audio quality, always wear the headset on the same side of the body as your mobile phone.
- Check that the battery is charged enough.

The sound is very low.

- Try adjusting the volume by using the [VOLUME UP] or [VOLUME DOWN] button; make sure the volume on your mobile phone is turned up as well.

Paring the headset with the SONY PlayStation 3 (PS3)

Set accessory to Bluetooth on PS3

1. Go to the PS3 main menu, select and access “Settings”.
2. Select and access “Accessory Settings”.
3. Select and access “Manage Bluetooth Devices”.

The menu will ask: “The Bluetooth device has not been registered. Do you want to register it?” then select “YES”.

Registering the headset to PS3

1. Put the headset into pairing mode (See “Manual Pairing”).
2. Select “Start Scanning” from the PS3 menu.
3. Once the PS3 has discovered the headset, the screen will read “Select the Bluetooth device to register”, then select “EM229”.
4. The PS3 will ask for a pairing code “0000” then select “OK”. Now press (B) (the PS3 circle button) to get back to the previous menu.
5. Scroll to and select “Input Device Settings” to change the “Input Device” to “EM229”.

NOTE: “Input Device” is the microphone, and determines the method of how others will hear you speak. By default, the “Output Device” will now switch to “EM229”.

“Output Device” is the audio, and determines how you will hear the PS3 audio and other speaking.

To test the connection, speak into the headset and you will see the bars above the “Microphone Level” moving, if not, repeat the pairing process.

Press “OK” to confirm the new settings. You are now ready to use the headset with your PS3 Entertainment System. If you would like to hear the PS3 audio through your TV or Audio System, scroll to “Output Device” and switch to “System Default Device”.

For further assistance with Bluetooth settings on your PS3 please refer to your PS3 instruction manual.

Below, the pairing procedure with the Sony Playstation3 is explained, to pair with other devices it is best to refer to the device’s Owner’s Manual.

Radio Interference

Radio or television reception, which can be determined by turning on each of your radio or television, may cause harmful interference to radio communications. However, if this equipment does cause harmful interference to radio or television reception, which can be determined by turning on and off the receiving equipment, you are encouraged to try one or more of the following measures to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Part 15

This equipment has been tested and found to comply with the requirements of a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning on and off the equipment, you are encouraged to try one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Industry Canada

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term “IC” before the certification/registration number only signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

Limited Warranty

In the unlikely event that this product is defective, or does not perform properly, you may return within (1) year from your original date of purchase return it to the authorized service center for repair or exchange.

To obtain warranty service:

- Provide proof of the date of purchase within the package (DATED BILL OF SALE).
- Present all shipping costs to the authorized service center, and remember to insure your return.
- Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.

The shipping address of the authorized service center is:

Southern Telecom, Inc.
ATTN: Customer Service - 2nd Floor
14-C 53rd Street
Brooklyn, NY 11232

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care and, unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be pre-paid and postage will not be refunded.

Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY SOUTHERN TELECOM, INC. AGENTS, CLEERTECHSHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.

Repair or Replacement as Provided Under this Warranty is the Exclusive Remedy of the Consumer. Southern Telecom Inc. shall not be liable for incidental or consequential damages resulting from the use of this product or arising out of any breach of any express or implied warranty on this product. This disclaimer of warranties and limited warranty are governed by the laws of the state of New York except to the extent prohibited by applicable law. Any implied warranty of merchantability or fitness for a particular purpose on this product is limited to the applicable warranty period set forth above.

Some States do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

www.emersonphones.com

Distributed by Southern Telecom Inc. Brooklyn, NY 11232 © 2011 Southern Telecom Inc. All rights reserved. Emerson and the G-Cliff logo are registered trademarks of Emerson Radio Corp. Parsippany, New Jersey USA. The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. SONY PLAYSTATION & PS3 are either trademarks or registered trademarks of SONY. All other trademarks are trademarks of their respective owners.

Warranty Information

ATTN: Customer Service - 2nd Floor
14-C 53rd Street
Brooklyn, NY 11232

1-877-768-8483 (Toll Free)

Monday - Thursday: 9AM - 5PM (EST)

Friday: 9AM - 3PM (EST)

or via email at

cs@southerntelecom.com

Should you have any questions or problems concerning this product, please contact our customer service department at: